



## ACCIDENTAL & HEALTH CLAIM FORM

### INSTRUCTIONS:

1. You fully complete Sections 1 – 7 of the claim form including either the illness or injury statement. We cannot proceed with the claim without this information.
  2. Ensure you sign the privacy declaration (Section 10)
  3. **THE POLICYHOLDER or YOUR EMPLOYER** fully completes Section 8 of the claim form.
  4. **YOUR DOCTOR** fully completes the Section 9 under "Medical Practitioners Statement"
  6. Scan and email the claim form through to [newclaims.ca@hdi.global](mailto:newclaims.ca@hdi.global)
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### **SECTION 1 — POLICY & INSURED DETAILS**

**Policyholder Name:** \_\_\_\_\_

**Policy Number:** \_\_\_\_\_

**Claim Number (if any):** \_\_\_\_\_

**Employer / Organization Name:** \_\_\_\_\_

**Business Unit / Department:** \_\_\_\_\_

#### **Insured Person Details**

- Title:  Mr  Ms  Mrs  Dr
- Full Name: \_\_\_\_\_
- Date of Birth (DD/MM/YYYY): \_\_\_\_\_
- Gender:  Male  Female  Other
- Country of Residence: \_\_\_\_\_
- Occupation / Job Title: \_\_\_\_\_

#### **Contact Information**

- Residential Address: \_\_\_\_\_
- City / Province / Postal Code: \_\_\_\_\_
- Mobile Phone: \_\_\_\_\_
- Email Address: \_\_\_\_\_

I consent to communication by email

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**SECTION 2 — CLAIM TYPE (Tick all that apply)**

- Accidental Injury
  - Illness / Sickness
  - Outpatient Medical Expenses
  - Hospitalization
  - Income Loss / Disability
  - Travel-related Medical Claim
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**SECTION 3 — INCIDENT / ILLNESS DETAILS**

**Date of Accident / Onset of Illness:** \_\_\_\_\_

**Time (if accident):** \_\_\_\_\_ AM / PM

**Location of Incident / Treatment:**

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**Nature of Claim**  Accident  Illness

**Detailed Description (mandatory):**

(Explain clearly *how*, *where*, and *why* the injury/illness occurred)

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**Were there any witnesses?**  Yes  No

If yes, Name & Contact: \_\_\_\_\_

**Was the incident work-related or during official travel?**

Yes  No

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**SECTION 4 — MEDICAL INFORMATION**

**Diagnosis / Injury Description:**

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**Date of First Medical Consultation:** \_\_\_\_\_

**Treating Doctor / Hospital / Clinic**

- Name: \_\_\_\_\_
- Address: \_\_\_\_\_
- Country of Treatment: \_\_\_\_\_

**Hospitalization Required?**  Yes  No

If yes:

- Admission Date: \_\_\_\_\_
- Discharge Date: \_\_\_\_\_

**Have you had this condition previously?**  Yes  No

If yes, provide details:

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**SECTION 5 — MEDICAL EXPENSE DETAILS**

*(Attach invoices, receipts, prescriptions)*

Date	Description of Treatment	Provider	Currency	Amount

**Total Amount Claimed:** \_\_\_\_\_

**Were any expenses reimbursed by Government Health Insurance or Group Benefits plan?**

Yes  No

If yes, attach statements.

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**SECTION 6 — INCOME LOSS / DISABILITY (If Applicable)**

**Date work ceased due to injury/illness:** \_\_\_\_\_

**Current Work Status**  Fully Disabled

Partially Disabled

Returned to Work (Date: \_\_\_\_\_)

**Is the disability related to:**

Accident  Illness

**Have you claimed benefits elsewhere (Workers Comp, other insurance)?**

Yes  No

If yes, details: \_\_\_\_\_

## SECTION 7 — BANK DETAILS (For Reimbursement)

- Account Holder Name: \_\_\_\_\_
  - Bank Name: \_\_\_\_\_
  - Branch / BSB / Sort Code: \_\_\_\_\_
  - Account Number / IBAN: \_\_\_\_\_
  - SWIFT Code: \_\_\_\_\_
  - Currency for Payment: \_\_\_\_\_
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## SECTION 8 — POLICYHOLDER DECLARATION

Claimant is an Insured Person on the policy?  Yes  No

*(Required for income loss claims)*

This is to certify that the above-named employee has been unable to work due to injury/illness.

- Employment Start Date: \_\_\_\_\_
- Type of Employment:  Full-Time  Part-Time  Contract
- Average Gross Salary: \_\_\_\_\_

### Policyholder Representative

- Name: \_\_\_\_\_
  - Designation: \_\_\_\_\_
  - Signature: \_\_\_\_\_ Date: \_\_\_\_\_
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## SECTION 9 — MEDICAL PRACTITIONER STATEMENT

*(To be completed by treating doctor)*

- Diagnosis: \_\_\_\_\_
- Treatment Provided: \_\_\_\_\_

- Period of Disability (if any): \_\_\_\_\_
- Doctor's Name & Qualification: \_\_\_\_\_
- Clinic / Hospital Stamp & Signature: \_\_\_\_\_
- Date: \_\_\_\_\_

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## SECTION 10 — DECLARATION & AUTHORITY

I declare that the information provided in this claim form is **true, complete, and correct**, and that no material facts have been withheld.

I authorize the insurer and its representatives to obtain medical, employment, and insurance information relevant to this claim.

**Claimant Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Witness Name:** \_\_\_\_\_

**Witness Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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### ATTACHMENT CHECKLIST

- Medical reports
- Original invoices & receipts
- Prescriptions
- Hospital discharge summary (if any)
- Employer verification (if income claim)
- Doctor's statement
- ID / Insurance card copy